

**SURVEY – Leicester City Council –  
Consultation period 28<sup>th</sup> October 2013– 17<sup>th</sup> January 2014**

**1. About you and your organisation;**

Your name: (Required)

The name of your organisation: (no need to provide if you are completing this on your own behalf)

Your role in the organisation (no need to provide if you are completing this as an individual, on your own behalf)

Contact phone number: (Required)

Contact email: (Required)

**2. Are you completing this survey?**

Please note that if you are completing this on your own behalf (as a volunteer or as a service user), please check the appropriate option and for questions 3 - 8 tick n/a. Thank you

	please tick
On behalf of a charity	<input type="checkbox"/>
On behalf of a voluntary organisation	<input type="checkbox"/>
On behalf of a social enterprise	<input type="checkbox"/>
On behalf of a faith-based group	<input type="checkbox"/>
On behalf of a community group	<input type="checkbox"/>
On your own behalf as a volunteer	<input type="checkbox"/>
On your own behalf as a	<input type="checkbox"/>

service user	
Other - please specify	

**3. Does the VCS organisation you represent provide services across Leicester or just in specific wards (please tick all wards or the applicable wards)?**

	Please tick
Leicester (all wards)	
N/a - only to be used by volunteers/service users	
Abbey Ward	
Aylestone Ward	
Beaumont Leys Ward	
Belgrave Ward	
Braunstone Park & Rowley Field Ward	
Castle Ward	
Charnwood Ward	
Coleman Ward	
Evington Ward	
Eyres Monsell Ward	
Fosse Ward	
Freemen Ward	
Humberstone & Hamilton Ward	
Knighton Ward	
Latimer Ward	
New Parks Ward	
Rushey Mead Ward	
Spinney Hills Ward	
Stoneygate Ward	
Thurncourt Ward	
Westcotes Ward	
Western Park Ward	
If more than one ward, please specify;	

**4. In the previous financial year (2012/13) what was the total gross income of your organisation (from all sources)?**

	Please tick
N/a - only to be used by volunteers/service users	
Less than £500	
£501 - £10,000	
£10,001 - £50,000	
£50,001 - £100,000	
£100,0001 -£250,000	
£250,001 - £1,000000	
More than £1 million	

**5. How many full time equivalent (FTE) staff does your organisation employ?**

	Please tick
N/a - only to be used by volunteers/service users	
0	
1-2	
3-5	
6-10	
11-20	
More than 20	

**6. How many volunteers work with your organisation?**

	Please tick
N/a - only to be used by volunteers/service users	
0	
1-2	
3-5	
6-10	
11-20	
More than 20	

**7. What is your organisation's main area of work?**

	Please tick
N/a - only to be used by volunteers/service users	
Arts and culture	
Capacity building (for other VCS organisations)	

Children	
Community development & neighbourhood involvement	
Disability	
Disaster Relief	
Domestic Violence	
Drugs and alcohol (or other addictions)	
Education, literacy, numeracy	
Emergency service and Safety	
Employment	
Environment & conservation	
Ex-forces	
Families	
Gay, lesbian, bisexual people	
Health & social care	
Heritage	
Homelessness & housing	
Human rights, civil rights	
Legal Support	
Mental health	
Offenders and ex-offenders	
Older people	
Race & ethnicity	
Refugees & asylum seekers	
Religion or belief	
Sport & recreation	
Transgender issues	
Women	
Young people	
Other – please specify	

### **SUPPORT FOR THE CITY'S VCS**

**8. If Leicester City Council could offer support in three areas, which three would you consider most important (please tick your top three)**

	Please tick
N/a - only to be used by volunteers/service users	
Financial management support	
Management of staff	
Use of information technology (ICT)	
Financial sustainability	
Organisational set-up	
Marketing	
Fund-raising	
Procurement processes	
Identifying and measuring outcomes and values	

New ways of working	
Recruiting and managing volunteers	
Others: Please specify	

**8.1. Are there any barriers that you can identify to making this proposed approach work in practice?**

**ENGAGEMENT TO SUPPORT A COHESIVE LEICESTER**

**9. Do you agree with the overall proposed approach to supporting a cohesive Leicester by ensuring the Council works with organisations that represent specific communities of interest? Yes / No**

**9.1 If no, do you have any suggested alternative approaches?**

**9.2 Do you agree with the type of communities (known as “protected characteristics”) it is proposed that this approach will cover?**

Yes	No

**9.3 If no, what would you propose?**

**10. Please indicate if you agree or disagree with each of the criteria and where appropriate suggest any changes or additions**

Criteria	Agree	Disagree	Possible change / amendment
Must be based in the city of Leicester			

<b>Criteria</b>	<b>Agree</b>	<b>Disagree</b>	<b>Possible change / amendment</b>
Activities should be conducted mainly (preferably exclusively) in the city of Leicester			
Can demonstrate that its organisational purpose and objectives relate directly to supporting community cohesion and good relations among the communities that make up the city of Leicester			
Is an established organisation which has sound governance and operational structures (especially in relation to its financial affairs)			
Is signed up to the Leicester Compact and supports and promotes its principles			
Is able to define the community of interest which it represents and that community makes up more than 1% of the total population of Leicester based			

<b>Criteria</b>	<b>Agree</b>	<b>Disagree</b>	<b>Possible change / amendment</b>
on the 2011 census (i.e. more than 3,298 people)			
Can demonstrate the need for this community of interest to be represented. This need should be based on both the significance of the community in demographic terms and in relation to the issues in which that community is involved, as shown by relevant social and economic indicators			
Can clearly articulate and evidence that it has the support of the majority of the community that it represents			
Can demonstrate how the organisational make-up is proportionate and representative of the community of interest to be served. This should include evidence of financial support from any constituent / affiliated organisations that			

<b>Criteria</b>	<b>Agree</b>	<b>Disagree</b>	<b>Possible change / amendment</b>
they currently represent (or hoping to represent)			
Can prove that the organisation provides equality of access and equality of opportunities to the people it serves			
Can prove that it has the capacity and proven ability to facilitate a dialogue across the community they represent and to feedback to the community they represent			
Additional criteria – please specify			

**10.1 Are there any barriers that you can identify to making this proposed approach work in practice?**

**SUPPORT FOR VOLUNTEERING IN THE CITY**

**11. If you use or would like to use volunteers, what as an organisation would enable you to be better at attracting, recruiting and retaining volunteers?**



**12. Can you identify what you see as the top 2 priorities for support in relation to volunteering (please tick 2):**

Developing volunteering opportunities	
Marketing volunteering opportunities	
Matching volunteers to opportunities	
Good practice in relation to using volunteers	
Policy development in relation to volunteering	
Strategic development of volunteering	
Not applicable to my organisation – don't use volunteers	

**13. Which of these options for volunteering support would be your preferred option?**

<b>Option</b>	<b>Tick one preferred option</b>
A one-stop shop	
A service which matches volunteers to opportunities and support for individual organisations offered as a support package	
Alternative option – please specify	

**14. The City Council believes that these proposals are fair for everyone and help make sure resources go to those most in need and least able to meet their needs in other ways. Do you have any comments about this?**

**15. Please use this space for other comments – additional pages are welcomed**

